



## security services

Sensitive data and detailed compliance requirements can be overwhelming and complicated to an organization, however Smartronix routinely handles these challenges. Our Team has the tools and experience to perform root cause, forensics, and broad-spectrum analytics, even with (especially with) cloud as the infrastructure so you can have **top-to-bottom, end-to-end** security services.

### ...a Cloud Assured Managed Services (CAMS™) Offering

Smartronix CAMS deliver the flexibility customers need and demand from today's cloud managed service providers. We offer the ability to select services across our Core, Security, and Add-on Services, which enables and assures a managed services solution that meets unique customer needs. Below are the **Security Services** we offer through CAMS:



#### Incident Response (IR) Service

IR Service provides analysis, tracking, and corrective actions for issues impacting customer environments and infrastructure. We will support the IR process through incident escalation, break/fix remediation, disaster recovery, system restore, instance isolation, and event information reporting related to the cloud environment and guest operating systems. IR capability also can be leveraged to help identify application-impacting problems.



#### Enhanced Log Aggregation and Analysis (ELAA) Service

ELAA Service captures all events, logs, audit information, and monitoring information provided by operating systems, platforms, networks, applications, and infrastructure. Alerts are defined for key events within the environment to trigger further analysis or incident response. ELAA extends the core log aggregation service by integrating search capabilities, counters, and proactive log review analysis. The analysis capability enables the correlation of events by generating a process chain.



#### Security and Regulatory Compliance Advisory (SRCA) Service

SRCA Service utilizes global intelligence for security and threat analytics to provide clients with guidance in regulatory requirements and recommend mitigation of threats that have the potential to impact client-specific environments as they appear and evolve. Email notification is provided the day significant threats surface in industry analyses.



For more information, please contact a Smartronix Cloud Assured Account Manager:

[cloudassured@smartronix.com](mailto:cloudassured@smartronix.com) | 703-435-3322

